

**REGIONAL MONITORING REPORT:** 

# Latin America and the Caribbean



#### **About Fairtrade International**

Fairtrade International is a non-profit, multi-stakeholder association that promotes fairer conditions for international trade, empowers small-scale farmers and workers, and fosters sustainable livelihoods. Fairtrade International develops and maintains the internationally-agreed Fairtrade Standards, owns the FAIRTRADE Mark, and supports the international Fairtrade system. Three regional Fairtrade Producer Networks representing 2 million farmers and workers co-own the international Fairtrade system, which also includes the independent certification body FLOCERT, and Fairtrade organisations in more than 30 countries that promote Fairtrade to business and consumers.

For more information, visit <u>www.fairtrade.net</u>

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The Producer Satisfaction Survey and this publication were produced with the support of the European Union. The contents are the sole responsibility of Fairtrade International and do not necessarily reflect the views of the European Union.



CLAC (Latin American and Caribbean Network of Fair Trade Small Producers and Workers) was established in 2004, and has had legal status since 2005. Currently, it has over 900-member organisations in 24 countries across the continent. It is structured through Country Networks (that bring together producers of different products from the same country), Product Networks (that bring together producers with the same product, but from different countries), and a Workers Network.

For more information, visit <u>www.clac-comerciojusto.org/</u><u>en/</u>

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#### About FLOCERT

FLOCERT is a leading global assurance provider. Besides providing sole certification to Fairtrade, FLOCERT also offers an array of services to support companies in sourcing on fair principles, where no Fairtrade Standard applies. Founded in 2003, the company has six international offices, over 150 employees and more than 120 auditors worldwide.

For more information, visit <u>www.flocert.net</u>

## Introduction

The Latin American and Caribbean Network of Fair Trade Small Producers and Workers (CLAC) was established in 2004 and has had legal status since 2005. Its roots are in the CLA (Latin American Network, which brought together small-scale coffee fair trade farmers) and the PAUAL (Latin American Network of Small Beekeepers). These two continental networks of small producers were both founded in 1996, a year before the establishment of Fairtrade International. Currently, it has over 900 member organisations in 24 countries across the continent. Fairtrade certified Producer Organisations may join the network if they wish. They represent small-scale producers within the Fairtrade system. For instance, producers have 50 percent of the voting power at the Fairtrade International General Assembly. Fairtrade in Latin America and the Caribbean is on the front lines providing support and getting important Fairtrade information to Producer Organisations, supporting them to understand and meet the Fairtrade Standards. and strengthening their organisations through trainings, workshops, and exchange visits on topics from good governance, to human rights, climate change adaptation and more. In partnership with the national Fairtrade organisations and Fairtrade International, CLAC ensures that Fairtrade is working to strengthen livelihoods and empower farmers and workers.

#### In this report:

Monitoring Data (2021)

Producer Satisfaction Survey (2021)

**COFFEE AND** BANANAS TOGETHER **ACCOUNT FOR 83% OF** FAIRTRADE PREMIUM PAID TO PRODUCERS IN LATIN AMERICA AND THE CARIBBEAN

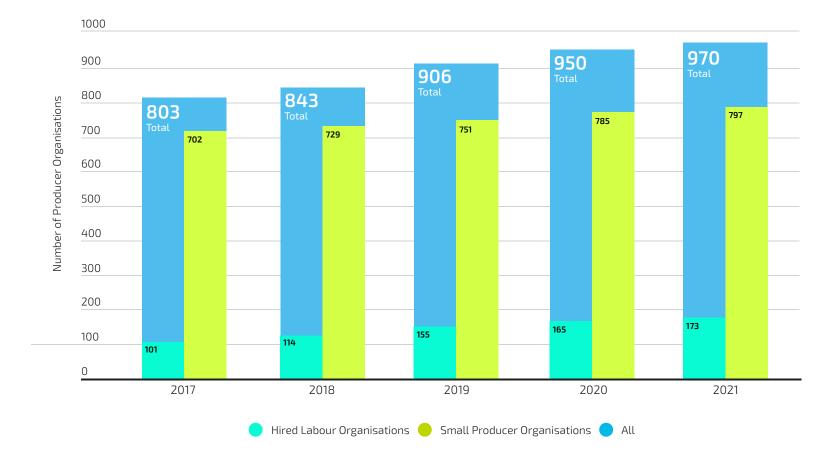




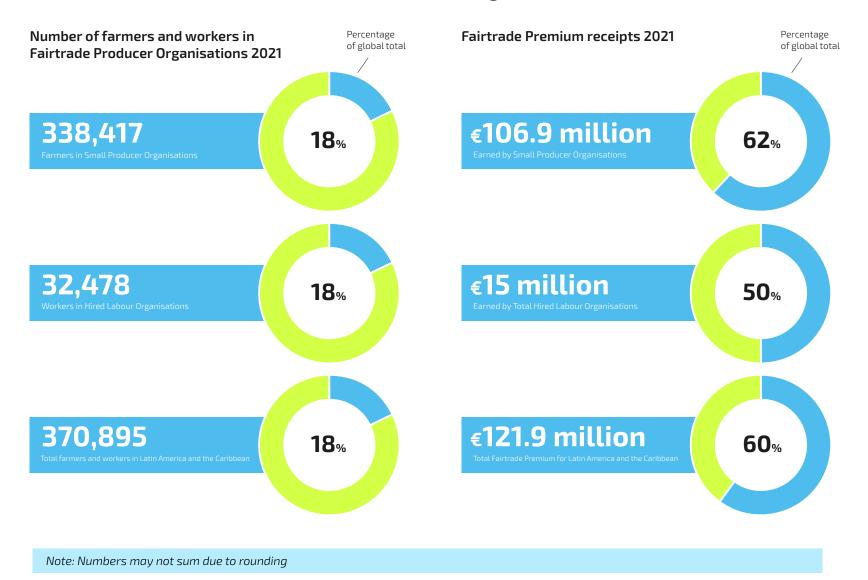
COLOMBIA

### **Fairtrade Monitoring Data**

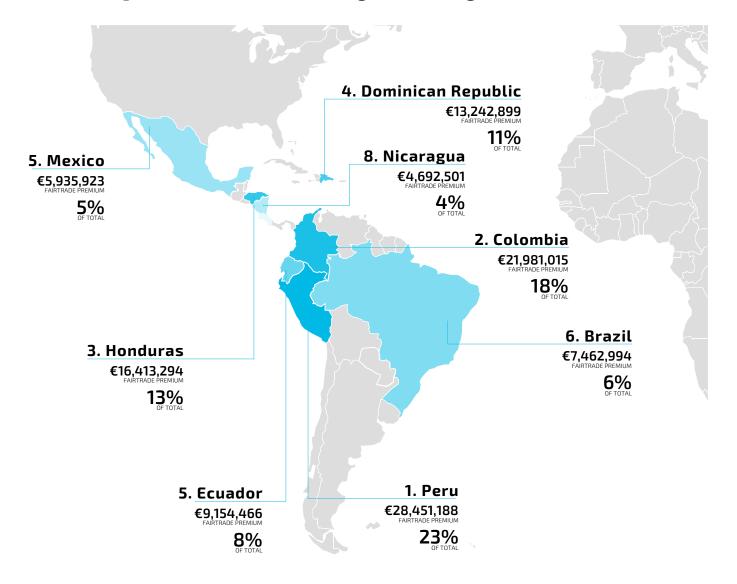
#### Fairtrade Latin America and the Caribbean: Producer Organisations



#### Fairtrade Latin America and the Caribbean: Producers and Premium generated 2021



#### Fairtrade Latin America and the Caribbean: Top Fairtrade Premium generating countries 2021

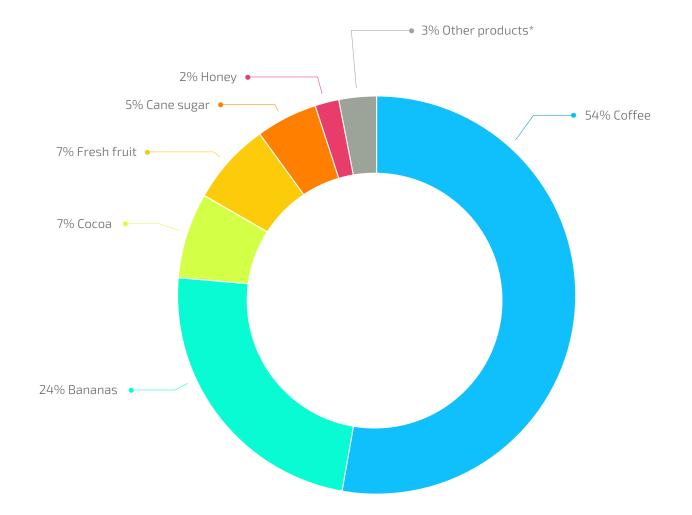


Percentages refer to total Fairtrade Premium earned by producers in Latin America and the Caribbean.

#### Fairtrade Latin America and the Caribbean: Fairtrade Premium distribution by product 2021

Coffee	54%
Bananas	24%
Сосоа	7%
Fresh fruit	7%
Cane Sugar	5%
Honey	2%
Other products*	3%

\*Includes cereals, dried fruit, flowers and plants, fruit juices, gold & associated precious metals, herbs, herbal teas & spices, nuts, oilseeds and oleaginous fruit, pulp and vegetables.



#### Fairtrade Latin America and the Caribbean: Volumes sold on Fairtrade terms for key products 2021

Cocoa	[in MT]	Coffee	[in MT]
Dominican Republic	18,137	Peru	51,398
Peru	17,894	Honduras	43,952
T ETU		Colombia	36,100
Ecuador	5,716	Brazil	15,410
Other countries in Latin	959	Mexico	12,830
America and the Caribbean		Nicaragua	12,151
		Guatemala	11,516
Bananas 😽	[	Costa Rica	1,968
Dananas	[in MT]	Bolivia	639
Dominican Republic	204,699	Other countries in Latin	642
Colombia	187,206	America and the Caribbean	
Ecuador	161,808	-I	
Peru	99,521	Flowers And Plants	[in Stormal
Other countries in Latin	21,171		[in Stems]
America and the Caribbean		Ecuador	8,058,367

Metric tonnes abbreviated to MT.

#### Fairtrade Latin America and the Caribbean: Volumes sold on Fairtrade terms for key products 2021

Fresh Fruit	[in MT]	Honey (S).	[in MT]
Brazil	61,832	Guatemala	603
Mexico	17,500	Argentina	383
Colombia	1,976	Mexico	290
Peru	1,444	Other countries in Latin America and the Caribbean	1,208
Other countries in Latin America and the Caribbean	1,342		
Cane sugar	[in MT]	Wine grapes	[in MT]
Paraguay	30,745	Argentina	7,948
Costa Rica	15,282	Chile	1,031
Other countries in Latin America and the Caribbean	73,695		

Metric tonnes abbreviated to MT.

## **Producer Satisfaction Survey**

#### **Survey implementation**

The Producer Satisfaction Survey was first run in 2012 and 2015, overseen by Fairtrade International. As the Producer Networks took over the lead in organizing support services, CLAC began running its own survey in 2018. The most recent survey, and the one discussed in this report, was run in 2022 and looked at satisfaction with Producer Network support services provided in 2021. While the survey versions are not 100 percent identical across producer Networks, there remain enough similarities to allow comparisons across key indicators.

The Producer Satisfaction Survey is a critical tool to enable understanding on how Producer Networks' work with Producer Organisations is going. It shows how Producer Organisations are receiving information and support from Producer Networks and how satisfied they are with received support. With this information, Producer Networks can learn, adjust approach and better serve Fairtrade Producer Organisations.



# Rot.

INTERVIEW

The 2021 Producer Satisfaction Survey was conducted by means of telephone interview.

#### INTERVIEWEES

In telephone interview, person representative of the producer organisation was interviewed. This can be manager, senior management or in their absence administrative staff or chairperson of the organisation

#### INTERVIEWERS

Interviewers were fluent in questionnaire language, and trained in telephone interviews.

#### SUPERVISION

In order to have validated results 33% of the work of each interviewer was supervised.

#### COUNTRY AND PRODUCT-SPECIFIC UNDERSTANDING

Analysis was done to better understand satisfaction both at the regional level as well as for particular countries and products.

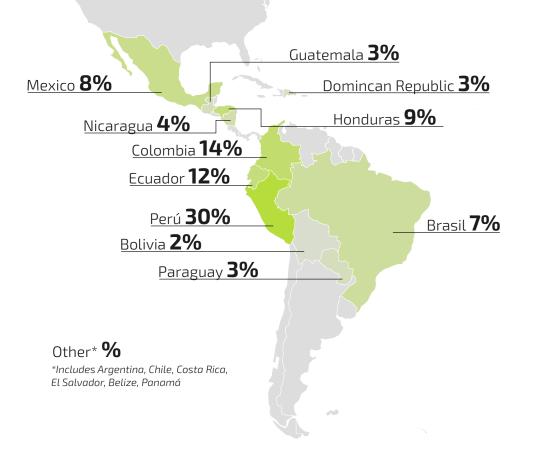
#### **Producer Satisfaction Survey: Response rate and sample distribution**

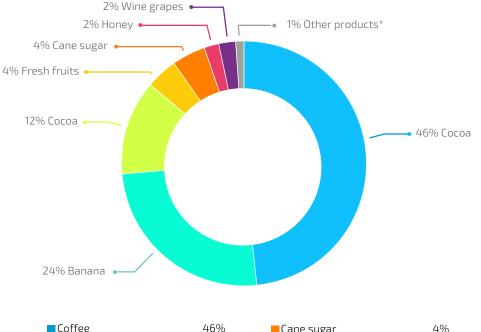


**34%** response rate (293 PO respondents out of 871 surveyed)

#### **Producer Organisation Country**

#### **Producer Organisation Main Product**



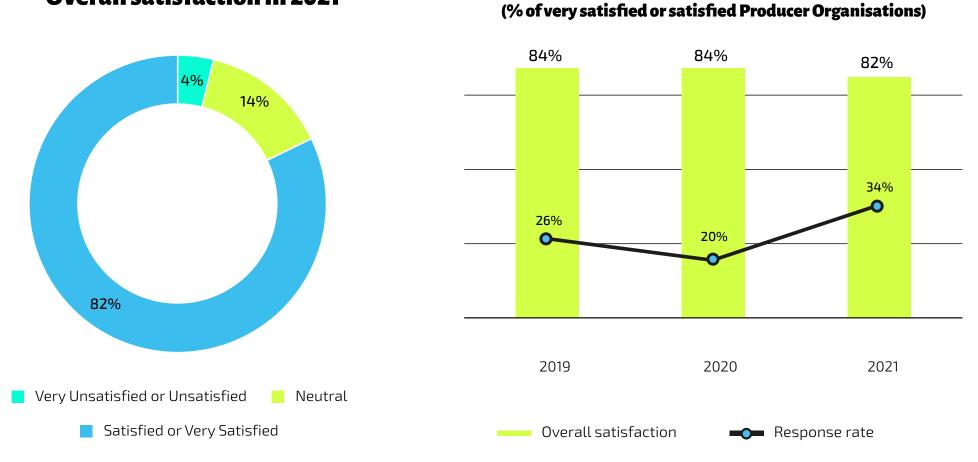


46%	Cane sugar	4%
24%	Honey	2%
12%	Wine grapes	2%
4%	Other products*	1%
	24% 12%	24% Honey   12% Wine grapes

#### **Overall satisfaction with Fairtrade producer support**

Overall, 81 percent of Fairtrade Producer Organisations surveyed are satisfied or very satisfied with producer support activities in 2021. This high number reflects the hard work of many Producer Network staff as well as detailed annual planning to ensure that Producer Organisation needs are being met. Producer Satisfaction Survey results from previous years have also been used to make action plans and address areas of weakness.

**Overall satisfaction over time** 



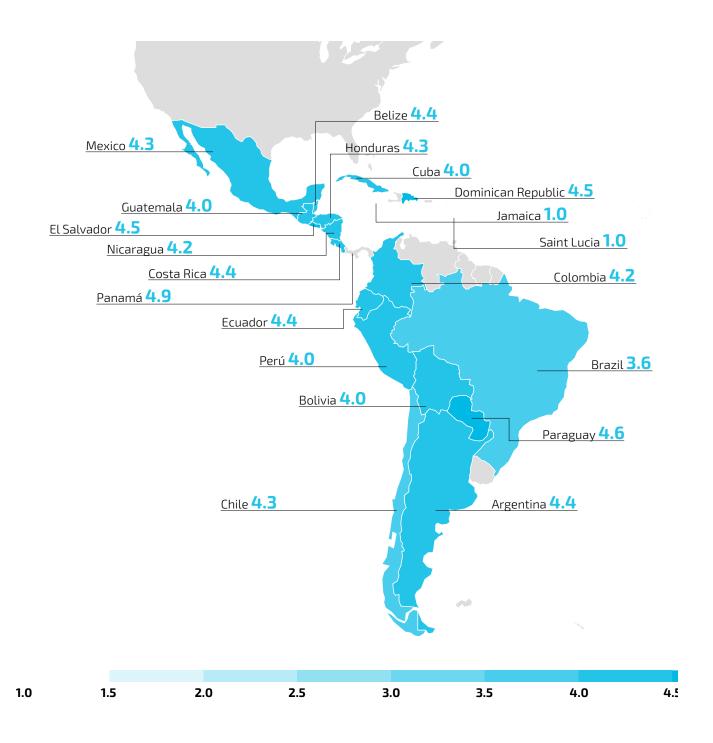
#### Overall satisfaction in 2021

#### Fairtrade: Latin America and the Caribbean **Producer Satisfaction Survey (2021)**

# Satisfaction with Fairtrade producer support by country

Detailed country-specific analysis of results shows that satisfaction is typically lagging in areas where it is not possible to place a Producer Network staff member (meaning that physical visits are not possible) or where the number of Producer Organisations has increased drastically in recent years (meaning that it is difficult to keep up with the demand for support).

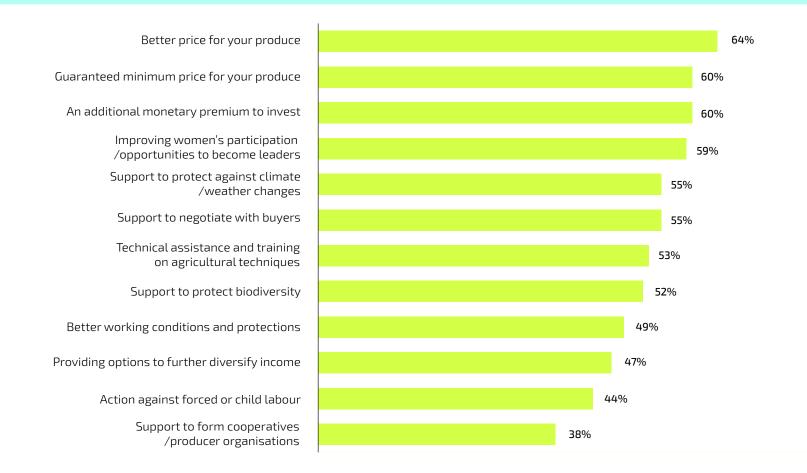
Country- and product-specific satisfaction results have already been incorporated into Producer Network planning activities, with extra attention to be given to areas of concern.



The scores are out of a scale from 1 to 5, being 5 the highest score.

#### Most important benefits of being part of certification scheme

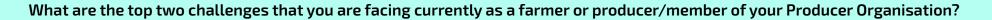
#### Which of the following potential benefits of being part of a certification scheme are most important to you / your Producer Organisation?

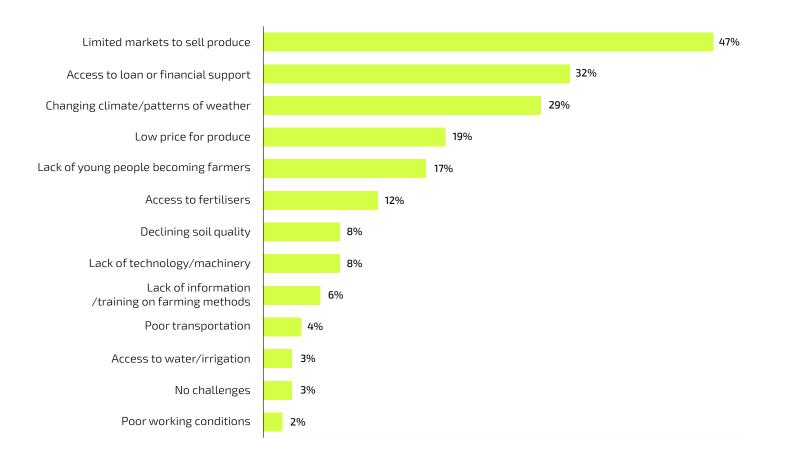


#### Better price and guaranteed minimum price are the most important benefits for producer organisations

Support on negotiating with buyers is notably more important to producer organisations in Latin America and the Caribbean Producer organisations rate additional monetary premium to invest and improving women's participation as similarly important

#### **Top challenges Producer Organisations are facing**





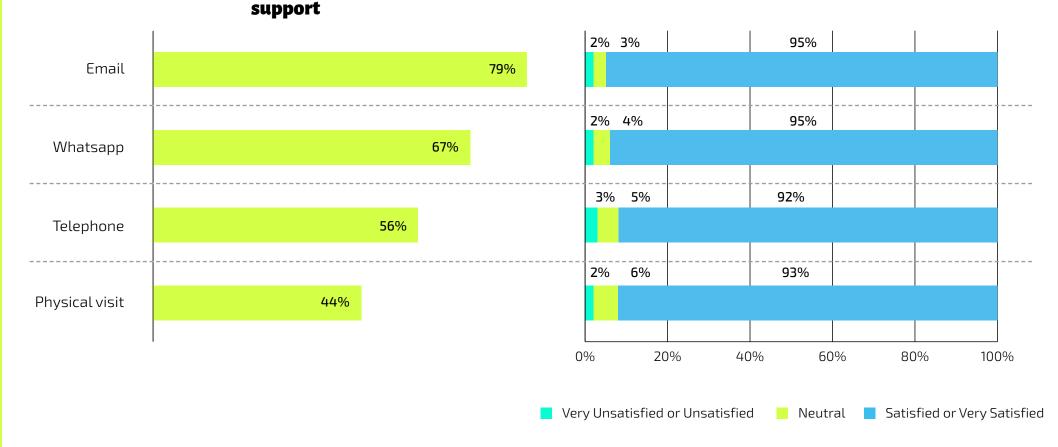
Almost half of producer organisations in Latin America and the Caribbean picked limited markets in the top two challenges Access to loans and climate change were rated as similarly challenging by producer organisations

#### Satisfaction with direct support

The Producer Networks provide direct, one-on-one support to the Fairtrade Producer Organisations in their region through two primary means: physical visits and remote support.

Typically, physical visits mean a Producer Network field officer physically travels to the offices of the Producer Organisations and offers the support in person, usually for complex issues, or for training events or workshops.

For remote support, Producer Network field officers or secretariat staff offer support to the Producer Organisation via emails, webinars, telephone or live online chats. Remote support is mostly used for unplanned requests for support, when the issues in question require similar support to be given to multiple Producer Organisations spread over a large geographic area, when there is an overlapping of activities, and/or when support is simply delivered without the need for a visit.



#### Percent of Producer Organisations that received direct

#### Level of satisfaction with direct support

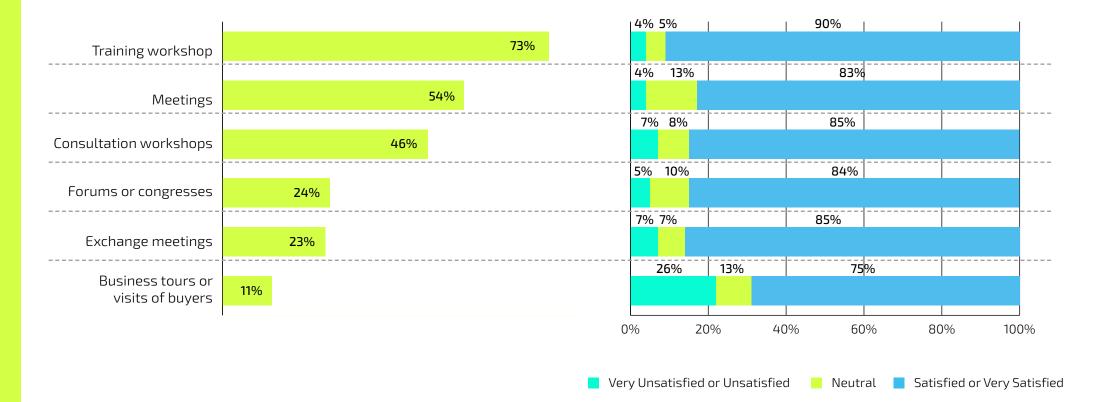
#### Satisfaction with events

Producer Networks also run group events for Producer Organisations to facilitate dialogue and build capacity around relevant topics. The types of events organized include training workshops, consultative events, trade shows, Producer Organisation exchange visits and producer networking events. Typically, in the latter two cases, Producer Organisations and producers themselves learn directly from the experiences of other Producer Organisations and producers selling similar products in similar geographies with the Fairtrade Producer Network serving mainly as a facilitator.

Each of these types of events will attract a different mix of Producer Organisations and be aimed at achieving different outputs and outcomes. For example, a successful output for a training workshop focused on producer action plans would be increased Producer Organisation capacity, so that this increased capacity allows the action plans to be constructed and implemented. A successful output for an exchange visit would be greater social networks for knowledge exchange between Producer Organisations and practice demonstrations so that these Producer Organisations use this knowledge with their members for improving practice. Producer Organisation satisfaction with all types of events was very high, ranging from 90 percent satisfied or very satisfied with business tours and visits to buyers.

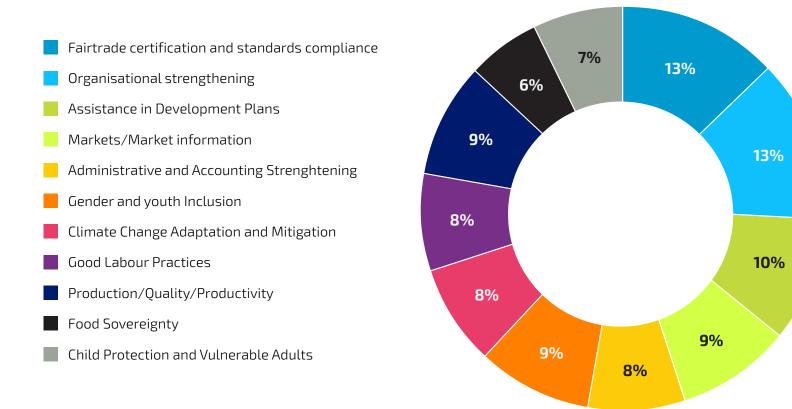
#### Percent of Producer Organisations that attended events

#### Level of satisfaction with events



#### Key Topics of Fairtrade producer direct support

On this page, we illustrate the main actions taken by Producer Organisations as a result of direct support. The survey results reveal that direct support enables a variety of outcomes. One of the most common of those is to prepare for a FLOCERT audit and compliance with standards. Producer Networks see preparing Producer Organisations for audits - by ensuring they understand the Fairtrade Standards and how they will be evaluated by the auditor – as one of the most critical parts of their work. Due to Producer Network support, Producer Organisations are also able to identify development goals and identify development needs, strengthen resilience to climate change and carry out adaptation plans, increase productivity, better sensitize farmers on social compliance issues, develop a policy or internal control on child labor (among other actions).



#### Percent share of support services focused on specific topic

#### Key Topics of Fairtrade producer events

Organisational strengthening

Markets/Market information

Gender and youth Inclusion

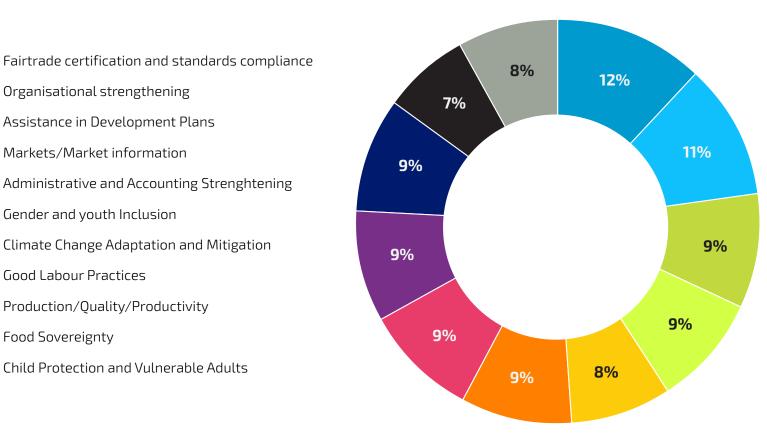
Production/Quality/Productivity

Good Labour Practices

Food Sovereignty

Assistance in Development Plans

The survey results reveal that group events enable a variety of outcomes. Again, the most common of those are actions related to Fairtrade Certification and standard compliance preparing for FLOCERT audit and addressing non-compliance issues identified in a FLOCERT audit. Due to Producer Network events, Producer Organisations are also able to improve business and agricultural practices, increase sales, access more buyers, increase productivity, protect biodiversity, and carry out climate change adaptation plans, improve rights of workers and improve worker participation in the management of the Fairtrade Premium (among other actions).



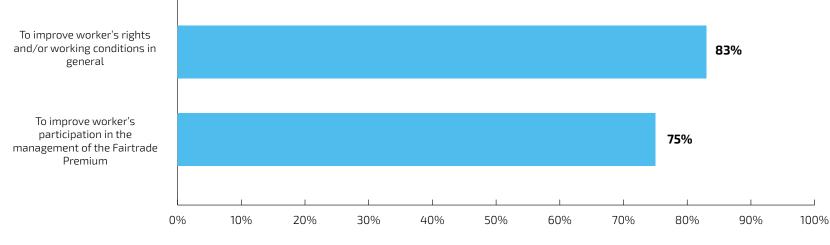
#### Percent share of events focused on specific topic

#### Preparing for a FLOCERT audit 81% Adressing non-compliance 76% issues in a FLOCERT audit Becoming Fairtrade 41% certified for the first time 0% 10% 20% 30% 40% 50% 60% 70% 100% 80% 90%

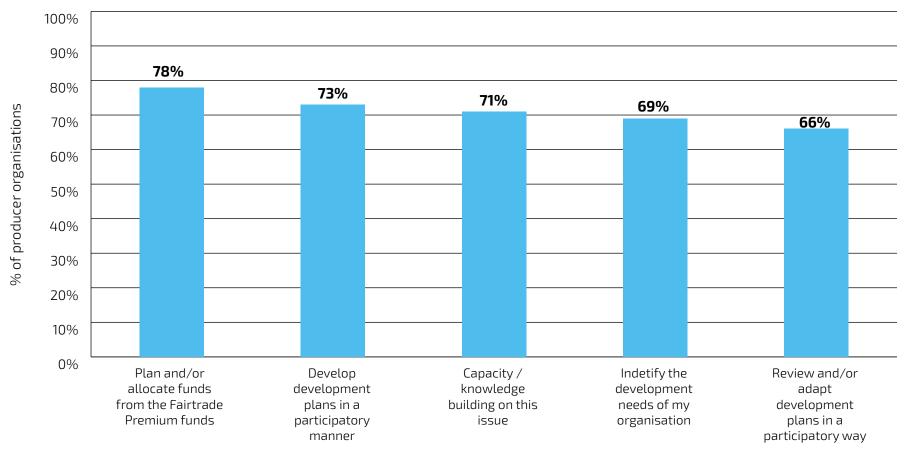
#### Fairtrade certification and standards compliance

% of producer organizations

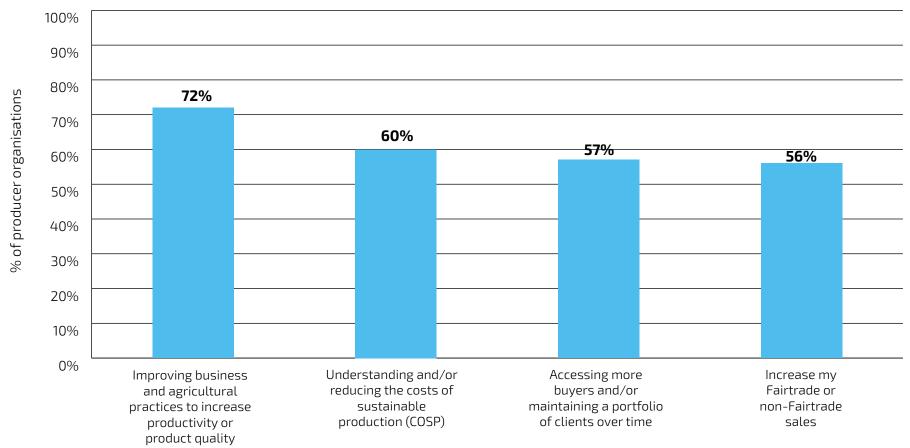
#### Good labour practices



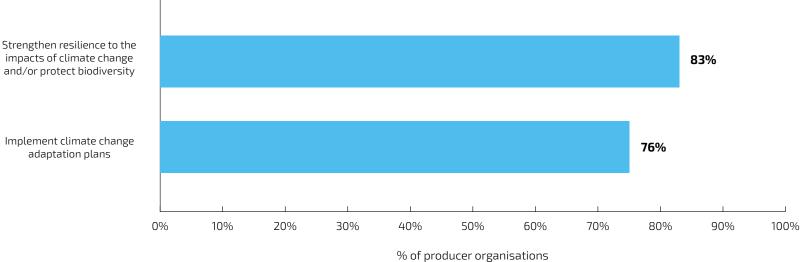
% of producer organizations



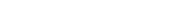
#### **Fairtrade Development Plans**



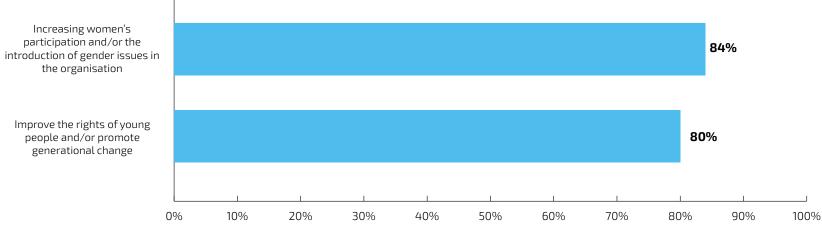
#### Markets and/or market information



#### **Climate change adaptation and mitigation**



#### **Gender and youth inclusion**



% of producer organisations

#### 100% 90% 76% 80% % of producer organisations 71% 70% 61% 58% 60% 50% 40% 30% 20% 10% 0% Raise awareness of Develop a policy of Reduce reported cases Follow up on internal monitoring on of child labour and/or cases where child producers/workers child and/or forced on social compliance forced labour and/or forced labour has been issues labour identified

#### Child protection and vulnerable adults

# Recommendations and feedback

Here we have included some examples of some recommendations and feedback given by Producer Organisations during the 2021 Producer Satisfaction Survey. Feedback was given in the respondent's preferred language and translated into English. The full suite of feedback is available to each of the Producer Networks. "Training focused on thematic areas according to the context of each country" "Continue precertification trainings"

"Increase communication by newsletter and WhatsApp"

"Customized face-to-face training more frequently"

"More in-person training"

"Training on search or increase of markets and customers"

"Implement diversification income projects"

"More field staff for face-toface trainings" "Develop guides, reference documents and communications in our native language"

"Increase training, workshops and in-person consultancies"

## About monitoring data in this report

The monitoring data in this report come from two sources: CODImpact and Fairtrace.

The CODImpact monitoring dataset contains data collected from Producer Organisations during audits. Not all Producer Organisations are audited in a given year, in which case the data are completed using the latest available record. In this report, Fairtrade Premium generated and sales volumes for smaller products, and the number of farmers and workers for all Producer Organisations, are sourced from CODImpact.

The second source of data is Fairtrace, which stores all transactions in a given year from Fairtrade Premium payers. Fairtrade Premium generated and sales volumes for the top 7 products (coffee, bananas, cocoa, flowers and plants, tea, sugar and cotton) are reported from Fairtrace.

The data have been extensively checked and cleaned. However, in a monitoring project of this magnitude there may be some areas of inaccuracy, such as:

• There may be missing information from Fairtrade certified Producer Organisations that is not taken into account because of quality.

• There may be missing information in some questionnaires from certified Producer Organisations that was not reported by auditors.

• There may be wrong data or data that were not validated.

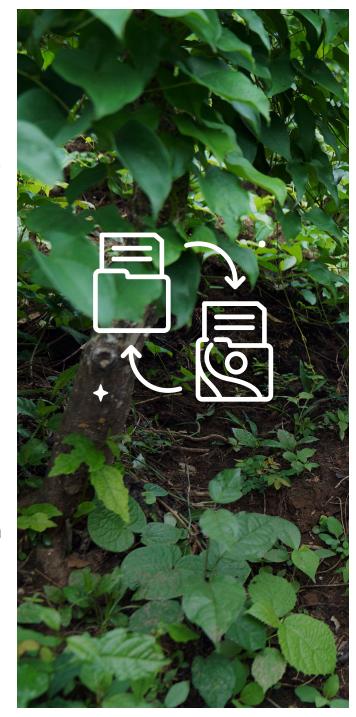
• Figures are subject to change. Data may change in the uture after receiving new reports or as a result of continuous data quality checks.

The number of certified organisations is counted as the number of Producer Organisations at the end of the calendar year with any of the following certification statuses: certified, suspended or permission to trade.

Under the terms of confidentiality agreements with Fairtrade Producer Organisations, data may only be publicly reported in aggregate form. Displaying the data is restricted to not in any way expose sensitive information belonging to a single Producer Organisation, Fairtrade Premium payer or trader. Where there are fewer than three Fairtrade certified Producer Organisations in a country, and market-sensitive business information could be deduced, we do not report aggregated data on the Producer Organisations.

#### DISCLAIMER

Fairtrade International is not responsible for the accuracy of the data. The report has been compiled to the best of our knowledge and is provided for informational purposes only. Fairtrade International reserves the right to update the monitoring data as new information becomes available. Data quality checks are performed continuously, thus the data presented can change in future reports. The data are provided 'as is' and no warranty of any kind is given for the accuracy and reliability of the data. Fairtrade International will not be liable for any claims or damages related to the quality and completeness of the data, as far as it is permitted under law.





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